

## REDUCE DAMAGE, LOSS, AND CLAIMS

Your LTL shipment could be handled eight to ten times, on average, between your dock and its final destination, which is why good packing practices are critical for avoiding damaged freight. Use these tips to help reduce the chances of your shipment being damaged along the way.\*

Quality shipping supplies (tape, cartons, and shrink wrap) can make a huge difference in protecting your shipments.





Ensure cartons don't extend beyond the edges of the pallet.



Use edge protectors if cartons come all the way to the edge of the pallet.





For top-heavy or unstable products, use banding to center and secure to the pallet.





Don't use broken or damaged pallets.





Use sturdy boxes and evenly distribute weight to protect bottom layers.





Insert protective surface to create flat sides for irregularly shaped objects.





Stack cartons no higher than 7.5' (90") to prevent damage when loading/unloading.





Fully wrap cartons from top to bottom, including the pallet, with quality shrink wrap.





If needed, use banding to secure cartons to the pallet.

## **OLD DOMINION FREIGHT LINE**

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## **CUSTOMER SERVICE**

Mon-Fri, 7:00 am-8:00 pm 800.235.5569



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To learn more about how OD works to keep your freight damage-free visit:

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<sup>\*</sup>The illustrations above are only examples. Following these tips does not guarantee no damage or loss, but they can help reduce it. Correct packaging depends greatly on what you're shipping. To learn your freight shipment's specific packaging requirements, contact the NMFTA at (703) 838-1810.